



## Windows Updates need to be installed



Pending updates often prevent onboarding, as they provide critical functionality and security updates for your student's BYOX device.

To check for updates manually, select the **Start** button, then select **Settings**  **Update & security**  > **Windows Update**, and then select **Check for updates**.

**Once any pending updates install, restart your student's BYOX device and then check for updates manually again – sometimes, there will be multiple sets of updates that must be installed in sequence. Continue to perform this check until no more updates are found.**

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