

User needs to be a local Administrator

The account the student uses to log into the laptop must be a local Administrator in order for the device to be able to be connected to our network.

For Windows devices:

- Log in as a user with Administrator privileges.
- Under **Settings** ⚙️ > **Accounts** 👤 > **Family & other users**, select the account owner name, then select **Change account type**.
- Under **Account type**, select **Administrator** and **OK**.
- Sign in with the new administrator account.

For Apple / macOS devices:

- Log in as a user with Administrator privileges.
- On your Mac, choose **Apple menu** 🍏 > **System Preferences**, then click **Users & Groups**.
- Click the **lock icon** 🔒 to unlock it, then enter an administrator name and password.
- Select a standard user or managed user in the list of users, then select "**Allow user to administer this computer.**"

