

CERTIFICATE II in Health Support Services (HLT23215) CERTIFICATE II in Community Services (CHC22015)

Qualification Description

Health Support Services

Reflects the role of workers who provide support for the effective functioning of health services. At this level workers complete tasks under supervision involving known routines and procedures or complete routine but variable tasks in collaboration with others in a team environment.

Community Services

May be used as a pathway for workforce entry as community services workers provide a first point of contact and assist individuals in meeting their immediate needs. At this level, work takes place under direct, regular supervision within clearly defined guidelines.

These programs will provide students with the basic skills for a career in the health and social services industries, as well as providing a pathway for those wishing to pursue further study in these fields

Skills acquired through the dual Health qualifications include;

- Conduct basic health checks
- Health Promotion
- Infection Control
- Customer service
- Working with diverse people
- Communication skills
- Organising daily work schedules
- Working in teams
- First Aid and CPR

Course Cost

This course is supported by Connect N Grow RTO: 40518 and will be delivered as a dual qualification in 2020. Students will access their VETis funding for the Certificate II in Health Support Services (HLT23215) and Certificate II in Community Services (CHC22015). There is a course cost of \$495 for the Certificate III Health Services Assistant (HLT33115).

Units of competencies

Certificate II in Health Support Services (HLT23215)

Core

HLTWHS001	Participate in workplace health and safety
HLTINF001	Comply with infection prevention and control policies and procedures
CHCIV001	Work with diverse people
CHCCOM005	Communicate and work in health or community services

Electives

BSBCUS201	Deliver a service to customers
BSBFLM312	Contribute to team effectiveness
HLTAID003	Provide first aid
BSBWOR202	Organise and complete daily work activities
BSBADM101	Use business equipment and resources
BSBINM201	Process and maintain workplace information
BSBWOR204	Use business technology
BSBWOR20	Work effectively with others

Certificate II in Community Services (CHC22015)

Core

HLTWHS001	Participate in workplace health and safety
HLTINF001	Comply with infection prevention and control policies and procedures
CHCIV001	Work with diverse people
CHCCOM005	Communicate and work in health or community services
BSBWOR202	Organise and complete daily work activities
CHCCOM001	Provide first point of contact

Electives

BSBCUS201	Deliver a service to customers
BSBFLM312	Contribute to team effectiveness
FKOCOM07	Interact effectively with others at work

Pathways

The health pathway can open the doors to a career in nursing, paramedics, science, workplace health and safety, allied health, aged care, community health, mental health, health administration and more.

CERTIFICATE III in Health Services Assistant (HLT33115)

Qualification Description

The Certificate III in Health Services Assistant (HLT33115) reflects the role of first aid or medical response workers who provide basic health care services including emergency first aid and sometimes transport services in the pre-hospital/out of hospital environment. The qualification applies to people who provide a first response in workplaces such as industrial sites, first aid organisations and the Australian Defence Force (ADF).

These programs will provide students with the basic skills for a career in the health and social services industries, as well as providing a pathway for those wishing to pursue further study in these fields

Skills acquired through the dual Health qualifications;

- Recognise healthy body systems
- Interpret and apply medical terminology
- Health administration
- Health promotion
- Conducting health checks
- Infection Control
- Customer service
- Work placement



Course Cost

This course is supported by Connect N Grow RTO: 40518 and will be delivered as a dual qualification in 2020. Students will access their VETis funding for the Certificate II in Health Support Services (HLT23215) and Certificate II in Community Services (CHC22015). There is a course cost of \$495 for the Certificate III Health Services Assistant (HLT33115).

Units of competencies

Certificate III in Health Services Assistant (CHC22015)

Core

HLTWHS001	Participate in workplace health and safety
HLTINF001	Comply with infection prevention and control policies and procedures
CHCIV001	Work with diverse people
CHCCOM005	Communicate and work in health or community services
BSBWOR202	Organise and complete daily work activities
BSBWOR301	Organise personal work priorities and development
CHCCOM001	Provide first point of contact
HLTAAP001	Recognise healthy body systems
BSBMED301	Interpret and apply medical terminology

Electives

BSBCUS201	Deliver a service to customers
BSBFLM312	Contribute to team effectiveness
HLTAID003	Provide first aid
HLTAID001	Provide cardiopulmonary resuscitation
CHCCCS015	Provide individualised support
CHCCCS010	Maintain a High Standard of Service
CHCCCS009	Facilitate responsible behaviour
CHCCCS020	Respond effectively to behaviour of concern
FSKLRG06	Participate in work placement

Pathways

The health pathway can open the doors to a career in nursing, paramedics, science, workplace health and safety, allied health, aged care, community health, mental health, health administration and more. Completion of the health pathway will result in opportunities to explore Tertiary study at the University of the Sunshine Coast into a Bachelor of Nursing, Bachelor of Health Science, Bachelor of Biomedical Science, Bachelor of Health and Community Care Management. Students have the opportunity in Year 11/12 to commence University Subjects.