

# Certificate II in Health Support Services – HLT23221



(40548)

## Qualification Description

Health and community services training is linked to the largest growth industry in Australia, estimated to grow by 20% over the next five years. These programs combine to provide students with entry level skills necessary for a career in the health sector and also provide a pathway to pursue further study. Skills acquired in this course include first aid effective communication, workplace health and safety, infection control, understanding common medical terminology conducting health checks, recognising healthy body systems and working with diverse people.

Electives are packaged in this course offering to provide a qualification with a specialisation in assisting in nursing work in acute care.

## Pathways

Potential options may include:

- Various Certificate IV qualifications
- Diploma of Nursing
- Bachelor Degrees (e.g. Bachelor of Nursing)
- Entry level employment within the health industry.

## Entry requirements

There are no entry requirements to commence the first year of this qualification; however successful completion of the Certificate II in Health Support Services is required to continue into the Certificate III coursework.

International students may be able to enrol depending on their visa and/or the school's CRICOS registration. Contact the VET Coordinator for more information.

## Duration and location

This is a two-year course delivered on site to senior school students and in partnership with IVet.

## Course units

Year 1 (Certificate II units)	
HLTWHS001	Participate in workplace health and safety
HLTINF001	Comply with infection prevention and control policies and procedures
HLTHSS003	Perform general cleaning tasks in a clinical setting
BSBOPS101	Use business resources
BSBTEC201	Deliver a service to customers
CHCCCS012	Prepare and maintain beds
CHCCOM001	Provide first point of contact
CHCCOM005	Communicate and work in health or community services
CHCCCS010	Maintain a high standard of service
CHCCCS020	Respond effectively to behaviours of concern
CHCDIV001	Work with diverse people

## Delivery modes

A range of delivery modes will be used during the teaching and learning of this qualification. These include:

- face-to-face training

- practicals and scenarios
- online learning

## Assessment

Assessment is competency based. Assessment techniques include:

- observation
- folios of work
- questionnaires
- written and practical tasks

## Pathways

This qualification may credit toward various Certificate III's including:

- Certificate III Health Services Assistance
- Certificate III Community Services
- Certificate III Individual Support (Disability and Aged Care)

## QCE Points

Maximum 4

## Work Experience

Students are encouraged to complete work experience in a health or community service facility to strengthen their skills, knowledge and understanding of the sector.

## Fees

The cost of this course is \$550.00.

Students may be able to access funding to help subsidise the cost of their training. Contact the VET Coordinator or IVet to explore potential options. Students are also required to supply their own laptop.

## Service agreement

Students will be provided with every opportunity to complete this qualification. Employment is not guaranteed upon completion. Students who are deemed competent in all 12 units of competency will be awarded this qualification and a record of results by IVet (40548). Students who achieve at least one unit of competency (but not the full qualification) will receive a Statement of Attainment.

This information is correct at time of publication but subject to change (April 2023).



(40548)

## Qualification Description

Health and community services training is linked to the largest growth industry in Australia, estimated to grow by 20% over the next five years. These programs combine to provide students with entry level skills necessary for a career in the health sector and also provide a pathway to pursue further study. Skills acquired in this course include first aid effective communication, workplace health and safety, infection control, understanding common medical terminology conducting health checks, recognising healthy body systems and working with diverse people.

## Pathways

Potential options may include:

- Various Certificate IV qualifications
- Diploma of Nursing
- Bachelor Degrees (e.g. Bachelor of Nursing)
- Entry level employment within the health industry.

## Entry requirements

There are no entry requirements to commence the first year of this qualification; however successful completion of the Certificate II in Health Support Services is required to continue into the Certificate III coursework.

International students may be able to enrol depending on their visa and/or the school's CRICOS registration. Contact the VET Coordinator for more information.

## Duration and location

This is a two-year course delivered on site to senior school students and in partnership with IVet.

## Course units

Year 1 (Certificate II units)	
HLTWHS001	Participate in workplace health and safety
HLTINF001	Comply with infection prevention and control policies and procedures
HLTHSS003	Perform general cleaning tasks in a clinical setting
BSBOPS101	Use business resources
BSBTEC201	Deliver a service to customers
CHCCCS012	Prepare and maintain beds
CHCCOM001	Provide first point of contact
CHCCOM005	Communicate and work in health or community services
CHCCCS010	Maintain a high standard of service
CHCCCS020	Respond effectively to behaviours of concern
CHCDIV001	Work with diverse people

Year 2 (Certificate III units)	
HLTAAP001	Recognise healthy body systems
BSBMED301	Interpret and apply medical terminology
CHCPRP005	Engage with health professionals and the health team
BSBWOR301	Organise personal work priorities and development
HLTAID011	Provide first aid
HLTAID009	Provide cardiopulmonary resuscitation
CHCCCS002	Assist with movement
CHCCCS009	Facilitate responsible behaviour
CHCCCS026	Transport individuals

## Delivery modes

A range of delivery modes will be used during the teaching and learning of this qualification. These include:

- Face-to-face training
- Practicals and scenarios
- Online learning

## Assessment

Assessment is competency based. Assessment techniques include:

- Observation
- Folios of work
- Questionnaires
- Written and practical tasks

## Work experience

Students are highly encouraged to complete a minimum of 20 hours work experience in a health or community service facility to strengthen their skills, knowledge and employability.

iVet considers industry experience to be a very important inclusion of the Certificate III qualifications.

## RTO Obligation

Students will be provided with every opportunity to complete this qualification. Employment is not guaranteed upon completion. Students deemed competent in all units of competency will be awarded the qualification and a record of results by iVet. Students who achieve at least one unit of competency (but not the full qualification) will receive a Statement of Attainment.

## Fees

The total cost of these courses is \$550 (subject to change). This fee covers:

HLT33115 Certificate III in Health Services Assistance + HLT23215 Certificate II in Health Support Services

Students may be able to access funding to help subsidise the cost of their training. Contact the VET Coordinator to explore potential options.

Students are also required to supply their own laptop.

# HLT33115 - Certificate III in Health Services Assistance (Assisting in nursing work in acute care)

(including HLT23221 - Certificate II in Health Support Services)

VET Course



## Qualification Description

Health and community services training is linked to the largest growth industry in Australia, estimated to grow by 20% over the next five years. These programs combine to provide students with entry level skills necessary for a career in the health sector and also provide a pathway to pursue further study. Skills acquired in this course include first aid effective communication, workplace health and safety, infection control, understanding common medical terminology conducting health checks, recognising healthy body systems and working with diverse people.

Electives are packaged in this course offering to provide a qualification with a specialisation in assisting in nursing work in acute care.

## Pathways

Potential options may include:

- Various Certificate IV qualifications
- Diploma of Nursing
- Bachelor Degrees (e.g. Bachelor of Nursing)
- Entry level employment within the health industry.

## Entry requirements

There are no entry requirements to commence the first year of this qualification; however successful completion of the Certificate II in Health Support Services is required to continue into the Certificate III coursework.

International students may be able to enrol depending on their visa and/or the school's CRICOS registration. Contact the VET Coordinator for more information.

## Duration and location

This is a two-year course delivered on site to senior school students and in partnership with IVet.

## Course units

Year 1 (Certificate II units)	
HLTWHS001	Participate in workplace health and safety
HLTINF001	Comply with infection prevention and control policies and procedures
CHCCOM005	Communicate and work in health or community services
CHCCCS010	Maintain a high standard of service
CHCCCS020	Respond effectively to behaviours of concern
CHCDIV001	Work with diverse people

## Year 2 (Certificate III units with specialisation)

HLTAAP001	Recognise healthy body systems
BSBMED301	Interpret and apply medical terminology
CHCCCS015	Provide individualised support
BSBWOR301	Organise personal work priorities and development
HLTAID009	Provide cardiopulmonary resuscitation
HLTAID011	Provide First Aid
CHCCCS009	Facilitate responsible behaviour
HLTAIN001	Assist with nursing care in an acute care environment
HLTAIN002	Provide non-client contact support in an acute care environment
CHCCCS026	Transport individuals
CHCCCS002	Assist with movement

## Delivery modes

A range of delivery modes will be used during the teaching and learning of this qualification. These include:

- Face-to-face training
- Practicals and scenarios
- Online learning

## Assessment

Assessment is competency based. Assessment techniques include:

- Observation
- Folios of work
- Questionnaires
- Written and practical tasks
- Clinical skills logbook

## Work placement

To achieve this qualification with this specialisation, a minimum of 80 hours of work placement, supervised by a registered nurse with current AHPRA registration, must be completed.

## RTO Obligation

Students will be provided with every opportunity to complete this qualification. Employment is not guaranteed upon completion. Students deemed competent in all units of competency will be awarded the qualification and a record of results by IVet. Students who achieve at least one unit of competency (but not the full qualification) will receive a Statement of Attainment.

## Fees

The total cost of this course is \$900.00 (**\$550.00 for the Certificate II & \$350.00 for the Certificate III AIN *subject to change***). Students may be able to access funding to help subsidise the cost of their training. Contact the VET to explore potential options.

Students are also required to supply their own laptop.