
ICT Department Support Times

The ICT Department allocates specific times for mainstream access by Students and Teaching Staff.

These hours are allocated to both permit dependable and reliable delivery of ICT support and to permit ICT staff to attend to the many other demands upon their time in support of students and staff right across the length and breadth of the campus.

Please note that these are the base times for ICT support, other times may be arranged in extenuating circumstances.

Mon	Tue	Wed	Thu	Fri
1045-1115		1045-1115		1045-1115

ICT Department Primary Support Times

Note that support is available to primary students every school morning from 0815h at the Secondary Library. Students may need to be accompanied by a carer.

Mon	Tue	Wed	Thu	Fri
0815-0850	0815-0850	0815-0850	0815-0850	0815-0850
1110-1135	1110-1135	1110-1135	1110-1135	1110-1135
1300-1340	1300-1340	1300-1340	1300-1340	1300-1340
1450-1530	1450-1530	1450-1530	1450-1530	1450-1530

ICT Department Secondary Support Times

Please be aware that guiding documentation to assist with on-boarding is available both in physical print from the ICT department, on the department web site and on the intranet. Students and Parents are encouraged to avail themselves of this documentation and carry out the on-boarding process from the home setting.

Furthermore, BYOx assets when presented to the ICT department, should be fully charged with all operating system updates applied. This will assist greatly as/when your device is to be attended to.

Your friendly ICT Manager

Mr Matthew Clark

07 5436 9390

